

# Seattle Public Utilities Customer Review Panel

Tuesday, August 20, 2013, 1:30 – 4:30 p.m.

SPU Conference Room #4901

Seattle Municipal Tower

## Meeting 9

### Proposed Agenda

1. **Welcome, Introductions** (5 min.)
2. **Review and Approval of Agenda** (3 min.)
3. **Review and Approval of Meeting 8 Summary** (3 min.)
4. **Review of Updated “Parking Lot” list and status of information items** (20 min.)
  - a. Rule of thumb information (Melina)
  - b. Tax information: (i) provide tax rate comparables; (ii) explain magnitude of taxes and what the payments to toward (Melina)
  - c. Tonnage Tax information (Melina)
  - d. Risk analysis approach at SPU (Terry Martin)
5. **Strategic Framework (SWOC, Focus Areas, and Strategic Objectives): E-Team response to August 6 Panel feedback** (10 min.) Nancy
6. **Outreach Update** (30 minutes) Sheryl Shapiro and Karen Reed (SPU)
  - a. Customer Advisory Committees input on Strategic Plan issues
  - b. Updates to interim outreach plan, based on Panel feedback
7. **Baseline, Part 2** (1 hour, 20 minutes) Karen Reed (facilitator), Melina Thung, Sherri Crawford
  - a. Some context
  - b. Draft baseline forecast – rate path, major assumptions & vulnerabilities/risks
  - c. Intro to affordability
8. **Proposed Agenda for Meeting 10** (Thursday, September 12) (4 min.)
  - a. Prep for Council LUC briefing on September 17
  - b. LOB service levels, continued from August 6 meeting
  - c. Baseline – continued discussion
  - d. Interim outreach – continued discussion on approach, messages, audiences
9. **Adjourn**