

Seattle Public Utilities Customer Review Panel

Monday, November 2, 1pm - 3:30pm

Virtual Meeting

Meeting 20

Agenda

1. **Welcome/Today's Topics/GM's Comments** (5 min.) Mami Hara

2. **Standing Items** (15 min.)
 - a. Approval of Prior Meeting Summary (5 min) Karen Reed
 - b. 2021 Budget Update (10 min) Paula Laschober

3. **Presentations**
 - a. Future SBP Reporting - Recap, Capital & Next Steps (20 min) Natasha Papsoueva
Frank Coulter

 - b. Seeds of Resilience Placeholder Proposal for SBP (15 min) Dani Purnell
 - c. Strategic Business Plan Update (30 min) Dani Purnell, Vanessa Lund
 - Crosswalk of Changes to Plan from prior draft
 - Executive Summary
 - Next Steps/Schedule for Full Plan
 - Discussion - Questions & Feedback

4. **Panel Deliberations** - Letter Recommendations (60 min) Noel Miller/Panel

5. **Future Meetings:**
 - Meeting 21 - December 14, 2020

6. **Adjourn**