

Seattle Public Utilities Customer Review Panel

November 9, 2016, 1:30pm – 4:30pm

SPU Conference Room #4901, Seattle Municipal Tower

Meeting #4

Proposed Agenda

Purpose: The Customer Review Panel provides the voice of the customer in each step of the 2018-2023 Strategic Business Plan Update.

	Agenda Item	Facilitator	Time
1.	Welcome	Karen Reed, Facilitator	1:30-1:35 5 minutes
2.	Review and Approval of Meeting 3 Summary Follow-up Items from Meeting 3 Review Questions Document	Brian Medford Karen	1:35-1:45 10 minutes
3.	Review 2015-2020 Action and Efficiency Items	Melina Thung Brian	1:45-2:15 30 minutes
4.	Finance Overview Part 2: Baseline Financial Assumptions	Cameron Findlay	2:15-2:55 40 minutes
	<i>Break</i>		2:55-3:05 10 minutes
5.	Major Program Highlight: Transportation Projects	Mary Rutherford	3:05-3:45 40 minutes
7.	Major Program Highlight: Waste Reduction and Recycling	Ken Snipes Hans Van Dusen	3:45-4:20 35 minutes
8.	Q&A, Workplan Review, Next Steps and Adjourn	Karen Brian	4:20-4:30 10 minutes

Next meeting: Wednesday, November 30, 1:30-4:30pm